

After your experience purchasing football tickets this year, do you think that anything could be changed to make the process more effective?

Choice	Count	Percentage of Sample Answering	Percentage of Sample Asked	Percentage of Total Sample
No opinion	162	29.9%	29.4%	29.4%
No	137	25.3%	24.9%	24.9%
Yes, please explain in the space below.	242	44.7%	43.9%	43.9%

- test
- The whole process is really confusing for first year students. I think the whole "once you leave, you can't get back in" thing is stupid.
- Have more reminders about the deadlines.
- MAKE SURE THE ADVERTISEMENT FOR DEADLINES ARE PUBLICISED BETTER!!
- New graduate students were shut out of the online ticketing process and weren't really informed about the paper option. In fact, neither the student ticket office nor the ID office really knew about the problem until a new grad student brought it to their attention over the summer.
- Some schools (Auburn in particular, I believe) use the student ID card as the ticket into games. ID's are simply scanned at the gate, allowing a student who has a ticket to the game to get in. As far as seating goes, it could be done by GPA, credit hours, first-come first-served, or any combination of these. This would be highly efficient, as students would not have to wait in long lines to get tickets, and it would give students one less thing to keep track of during game day. Students already have to have an ID ready at the gate, so why not just make it the ticket?

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- more tickets should be made available to the students
- A more efficient manner of picking up the tickets needs to be made.
- Perhaps you could be more clear about how seating is assigned, whether it is a lottery, first-come, etc. Also, despite a number of phone calls ahead of time to make sure that as a new Grad student I would be able to buy tickets, there was a problem on the day tickets became available.
- Doing away with a physical ticket, and just using our UGA IDs. Eliminates scalping and makes the process more secure.
- I didn't get tickets this season because I was unaware of the deadline. I was also told I could get left over tickets, but they ran out before anyone could get them.
- There should be an online board where students can sell and buy tickets in order to avoid scalping and inflated prices
- Maybe have the tickets emailed to the students...I'm not really sure, but I agree that the long lines at Stegman tend to be awful.
- Look at the way other schools sell and distribute tickets to their students and take some good ideas from them.

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- Look at the way other schools sell and distribute tickets to their students and take some good ideas from them.
- Anything to make the lines shorter...I waited an hour to get tickets
- Put them on UGA ID's
- Student tickets should be encoded onto our UGA cards, since we have to take them to the games anyway.
- Since there is an option to pay with a credit card for the tickets, why don't they just send the tickets to the home address so that long lines will be cut down?
- I'm in the band.
- The tickets could be applied to your student ID to avoid late ticket sales for monstrous amounts of money. This will also keep us from standing in line for days just to pick up our tickets. This also keeps non-students from using student tickets because who would sell their ID?
- I know it was the first year of using this system so I am sure the glitches can be worked out. I had no problems, but I know many students who have, and they did not get any tickets as a result of this, and that just is not fair. I do not know what exactly could be done to remedy this problem, but it isn't fair for students who attempted to get their tickets on the assigned date, and still were unable to.

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- Better communication with the students about the new system of purchasing tickets.
- NOT on the first day of classes!!!! Maybe mailed or sections assigned ahead of time as to not have the huge rush in the morning.
- NOT on the first day of classes!!!! Maybe mailed or sections assigned ahead of time as to not have the huge rush in the morning.
- I LIKE the online system. I think it is fair to different age groups, etc, and it allows us to pay ahead of time. However, because students who want to sit together often have different class schedules, they cannot go together to pick up tickets. To alleviate this problem, people should be able to take their friends' student IDs to pick up tickets (with a limit of, say, 5 ID's per person). This would allow people who have different □□ schedules to still get tickets together for home AND away games.
- a lottery system for away tickets...underclassmen hardly got any!
- Tickets should be put on cards to prevent fraud.
- Since we are now allowed to pay online, I think that we should be able to have the option of having the tickets sent to us or picking them up in person. If you opted to have them sent to you the University would not be liable if they were lost in the mail, by choosing that option the student would have to agree to that. However, I think most would and it would decrease the amount of students picking them up and avoid the long lines.

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- Despite repeatedly visiting the football website, I never understood clearly when I (as a first year graduate student) could buy tickets and if single game tickets were even available (something my colleagues and I are still confused about). That and there really need to be spousal football tickets, even if they are more expensive.
- YES!! I am a transfer student that was accepted in July and had no way of knowing how to buy tickets. It is absolutely unacceptable to keep transfer students uninformed.
- I thought the registration was a little confusing. Also, there was confusion about when people were actually allowed to do it and whether or not the transaction went through. But, I really like that the system is online.
- send an additional reminder before the signup date
- Why can't they mail them to me?
- Just make the tickets automatically go onto your student ID. Having to wait at Stegman to pick them up defeats the purpose of registering online.
- post information about the preregistration earlier
- Tickets should no longer exist, and scanning your ID card instead of a ticket should be used. This will prevent widespread scalping and students from other schools using a UGA card to get into the games.

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- There should be some sort of communication between UGA and the students, possibly via email, to let students know that it is time to purchase football tickets.
- More reminders of pick up dates or they could be mailed to our homes.
- Not purchasing them online during the summer. I was out of the country for the entire summer and unable to purchase my tickets.
- Don't use paper tickets. Simply use the Student ID as a ticket. It is too time consuming to wait in line for paper tickets.
- There should be a link through the school's website and the deadline should be more advertised.
- I was not aware of the date to sign up to purchase tickets.
- I believe that the tickets should have been given out in a way of which was based on last names, in order to help control the vast amounts of students.
- There ought to be seniority in which students get the 109-111 section of seats.
- A reminder email would have been nice a few days before tickets went on sale.
- Eliminate the computer system. If we still have to go to the coliseum to pick up our tickets it's obviously just a way for the university to make extra money off of us by charging us a user fee.

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- more advertisement about the date of sales
- We should be able to purchase two tickets to the games, especially away games, like you could when my father was in school. If you do not know anyone else who has a ticket before you pick them up, then you will be sitting alone, which is not fun. If you could have two, then it would be better.
- there should have been emails sent out to remind students to buy them.
- make more aware the date of the sale and easier to understand procedures on how to get them. I was in Africa when the tickets went on sale, I did not know that i was able to purchase away game tickets at the same time as home game tickets.
- Don't charge a fee to purchase online
- I did not even get a chance to purchase tickets because of the narrow window of time allotted to buy them. Then there were problems on the website that did not allow me to buy tickets when I got a second chance to purchase.
- I think that it should be easier for students to get tickets. I understand that it already is quite easy i guess but i know a lot of my friends did not have a chance at all to get tickets. I just think that the students should have first pick.

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- Tricky computer system. Didn't always work.
- More notice of when to register and sign up for tickets and a better explanation of the new process
- Must scan card at gate to prevent scalping. Friends could share tickets with other friends, but you can't give your id away to a stranger.
- Assign seating when ordered so that people will come and pick them up at their leisure and the line isn't horrible the first day.
- send out emails to students about info
- I personally had no problem with the process, but from what I have heard from friends it was very confusing and many just completely didn't register because it was before classes started and they forgot. I also think something should be done about giving priority to upperclassmen seats. There should be certain days each class can pick up their tickets. I am a freshman so this didn't affect me because I ended up with better seats than I should have but I know that when I am a senior I will want priority given to me for seat selection!
- More ticket windows open when picking them up but I like that it is done through email
- The online system was less efficient than going to the stadium to scan our cards. The system was slow and had problems, also the processing fee was completely unnecessary.

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- more publicity
- don't charge an additional \$8 dollars simply b/c you think that buying online is easier. Also, we still have to go pick them up which is the same as always.
- I think you should scan id cards to admit students instead of tickets.
- a lot of my friends were unable to get tickets this year because of an error when they submitted their request. It said if they logged back in, it would mess it up and they wouldn't get tickets...but they were unable to get tickets anyway. A lot of other universities go ahead and assign you to a seat when you register, so it doesn't matter how early you get to the ticket booth and wait hours in line when tickets become available.
- it was unclear when and where to sign up for tickets. nothing came in the mail there were no emails sent out to the students. i want away game tickets and dont know where to get them.
- The away game sign-up process was pretty vague and confusing. More explanation here would be great. I'm also dissappointed in the heirarchy of hours, because only UGA hours count towards your status in receiving student tickets. I came into UGA with 27 hours from AP/Joint Enrollment under the assumption that I could take fewer hours per semester once I came to UGA, which ended up hurting my chances for receiving tickets. (According to the ticket system, I was still a Freshman with only 28 hours, but in reality, I had 55 hours.)

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- Some students may not have a credit card or may not wish to pay for their tickets in that way, but rather in cash. Also, many first year students did not know about the date to sign up and missed the chance to get football tickets at all.
- Shorter lines, lower prices.
- we should do as many other schools do and just use our student i.d.'s at the games. no need for long lines and this would solve scalping problems too.
- Only one e-mail was sent out telling the students that the process was changing and that was months before tickets went on sale. I know several people that missed the window because they forgot after the several month gap.
- Make tickets automatically on student's UGA ID cards, so no ticket is required.
- I am a grad student here and I was unable to purchase tickets because of our late registration. B/c I could register until 08/12 I was unable to purchase a id and you have to have that to purchase tickets. I was told to bad.
- I had no trouble but I know alot of people had issues with not knowing when the date was to order them so maybe spread the word a bit more about when exactly to order them
- I was not alerted that tickets had to be purchased during the summer. Many upperclassmen were left without tickets while freshman could still get them.

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- If there were some form of confirmation, fewer people will run into the problem they did this year with the billing not going through. Something should be done to ensure that people who thought they had gone through the process promptly and properly do indeed get their tickets.
- It would help if one was reminded of the date by mail or other communication.
- make sure students know exactly when football tickets will be on sale
- Difficult to find information about deadlines online and anywhere in general, really.
- Tickets should be assigned in the order of when the tickets were ordered.
- EMAIL PEOPLE AGAIN WHEN IT IS TIME FOR THEM TO REGISTER
- Give older students priority over away tickets, none of my friends not I received any and we are all juniors.
- Do what we did last year
- Clearer instructions about the \$0.00 coming up instead of what you pay later.
- printable tickets over the internet
- I am a transfer student, and we were told signing up began on August 11th, but were not told that it ended on the 12th. Therefore, I was unable to purchase tickets. That information should have been made a little clearer for transfers.

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- No fee for students
- Grad students have trouble because we cannot register for classes in time to get tickets--this is frustrating and unfair, and not everyone figured out a way to get around it and many people did not get tickets.
- Notify freshmen when the sign up date for tickets is. I missed this date because I wasn't told ahead of time when ticket sign up was.
- I didn't get football tickets because the computer only processed half my application, and they sold out before i realized there was a problem
- just a reminder during the summer about registering for tickets
- Send an email to students reminding them about signing up for football tickets online.
- Make it so the ID is scanned at every football game. Payment online. If this means making more student gates...then so be it. Open gates earlier if need be.
- Send an email to students reminding them about signing up for football tickets online.
- As an incoming student, I received no information about the online sign-up for tickets. Since this took place before classes began, I also was not around returning students who had been through the process. Thus, it was my pure chance that I happened to discover the registration and thus get tickets. The lack of communication was very frustrating.

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- Did not buy this year, will be next year.
- Clearer instructions on the website would be helpful. Although I got my home tickets, it was still a little complicated to navigate through the website. Also, somehow I didn't get any away tickets and I am a fourth-year! (I would've liked to be able to go to Florida.)
- There needs to be an official place for students to sell the tickets they aren't going to use to other students. That would eliminate the illegal price-gouging that occurs for most tickets resold by students, and it would provide a way to connect students who need tickets with students who don't. As it stands now, the system encourages students to buy tickets they don't need and to sell them at inflated prices to students who were unable to get tickets.
- They could mail us the tickets or use our student IDs as tickets in some fashion.
- I think every single student should have the opportunity to attend every single home game. We should do what Tennessee does and set a flat student activity fee. Students would just pay a one time fee that allows them admittance to every game. I think the price gauging is ridiculous among the students. I for one have paid \$60 for two games. That is ludicrous.
- Give the better tickets to the upperclassmen regardless of how early someone gets in line.
- I would have appreciated it if a reminder had been sent during the summer about purchasing tickets

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- didn't purchase my tickets =(
- A fourth year senior with AP credit should be able to get the same tickets a fourth year senior with no AP credit gets. Ex. I have 95 hours, six of which are AP credit, the other 89 I earned at the University of Georgia, but I still couldn't get a Tennessee ticket. Also, the people answering the phones could be a little more courteous.
- away games should be a true lottery, nothing to do with hours and such. the internet was convenient, but an absolute mess with away game tickets.
- It was too confusing. I wasn't sure if I had bought tickets until I got the confirmation email.
- There needs to be a system for ticket exchange
- I think the ID as a ticket policy is something to look into.
- More days for upper-classmen to pick up their tickets.
- Upperclassmen should receive better seats, they shouldn't be given out on a first come first serve basis
- I think giving people more "heads up" about their date to sign up. Too many people forgot.
- Use student ID's instead of paper tickets. Open more lines for pick-up.

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- Yes, but i'm not really sure what would help. More email reminders would be nice since it doesn't cost anything to send out an email.
- The online registration was confusing and easily forgettable, especially for new students.
- We need to go to having the tickets put on our uga ids. I went to pick up tickets early on the first day and got crummy seats. I had wanted the senior year season to be the best, no luck so far.
- I wasnt able to purchase any tickets
- mail the tickets to the purchaser
- Specify more clearly who is to pick up tickets and when
- I know a lot of students weren't aware of when to sign up - that process of notification could be amended. Also, the \$8 fee seemed unnecessary.
- I did not purchase tickets this year
- Be clearer about the pick-up dates for tickets.
- easier explanations of dates etc
- More publicity and notification about deadlines. Students don't check UGA mail over the summer.

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- Give students a specific time to pick up tickets based on hours and time when tickets were purchased. This would cut down on time having to wait in line. Also, UGA should hire employees to distribute the tickets that do not talk on his/her cell the entire time while handing out tickets. That too would cut down on the amount of time wasted standing in line.
- No "online processing fee" bullshit
- Fix the bugs in the online system that block some people from being able to access the web page from where you can order tickets.
- Go back to the old system. It was fine.
- Registering should not be done over the summer, if it is a reminder e-mail should be sent out when it is approaching registration time.
- Make it easier to purchase non-student tickets for friends/family who would like to accompany student.
- The timing is awful, and dorks who dont use tickets are more likely to sign up online and then sell them than they are to actually go wait in line to get them, those of us who really want the tickets and are willing to sacrifice to get them should be the ones that have them, i.e. Duke basketball.

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- Allow students to sign up for the tickets they want. That way, if older students don't want to buy all of the season tickets, they don't have to worry about reselling them.
- A weekly email explaining the process of purchasing tickets to rising freshman or new students.
- Allowing the purchase of spouse tickets.
- Transfer students should be provided with more information on how to purchase the tickets!!
- The University sent me one e-mail at the beginning of May to tell me that tickets would be bought online. The dates for purchases were not given. The e-mail said to "check the website periodically for updates". When I went to the website at the end of July the deadline had already passed. If tickets are going to be purchased online then a reminder e-mail should be sent out to students. If someone owes the University money, then you can bet that they will send out 15 reminder e-mails to ensure that they collect, why can't the same be done for football tickets?
- I think that the school should work a bit harder to be sure that the students at UGA who need to be on campus working are more tended to than the football alumni.
- ALL FRESHMAN SHOULD GET TICKETS, WE ARE STUDENTS TOO

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- Quite honestly, if you have 90 hours (AP credit, Joint enrollment, etc) you should be treated as a Senior and not relegated to the number of hours you have earned on site at the University. To do so, is to neglect the fact that individuals with 90 hours (AP, Joint enrollment, transfer) will still graduate in the same period of time as individuals who have procured their hours on site at the University, while denying a privilege of Senior status.
- I did not enjoy the computer system. It was difficult to use and many students either forgot or did not receive tickets because of the submission process. I would prefer to continue to scan my id.
- allow tickets to be purchased closer to game dates
- There has to be a better way than to have people in line for 2 hours... they should hire faster people to scan the cards, and if the card doesn't scan the third time, just type in the number instead of wasting so much time trying to get the machine to work
- More notice about how to purchase student tickets and a longer window for freshmen
- More advertising about the deadlines. Many students didn't know when to purchase them
- There is no point in paying an online registration fee to purchase your tickets online if you have to go to Stegman to pick them up anyway. There was no difference, just a waste of \$8.

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- It would be easier to sign up for tickets during the school year, as students forget about things or are on study abroad, etc during the summer.
- Actually tell the students to sign up for tickets on-line and send them reminders about the last day to sign up. Also, a lot of my friends signed up but never got confirmation but could not sign up again for tickets.
- As a senior and experiencing several different ticket systems, the system used this to distribute tickets was probably the most fair and easiest. I've heard complaints that some freshman only got upper deck seats or partial packages, but these things aren't new to this ticket system, they are events that have happened every year since my freshman year. The only other large complaint I have heard is that people didn't get to sign up for □□ tickets because they didn't know the online system. This is despite the fact that during the spring it was advertised and published that it would be done online over the summer, and that e-mails were sent in June about it. This, again is nothing new, considering that in the previous years when you simply went up to Stegman and had your ID card scanned to sign up for tickets (which is really just as simple, if not more, than our current electronic system), people complained that they didn't know about the dates for signing up, what times, etc. I think this particular problem will be corrected with most students, because next summer they will make sure they won't forget about tickets. I also think the system used to award away game tickets was the most fair that has ever been presented in my four years. Call it senior bias if you will, but even when I was a freshman, I thought it was ridiculous that freshman received FL tickets, seniors didn't, and then you had freshman scalping the tickets to seniors.

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- Make football tickets more expensive and then give me that money. Football annoys me. I demand compensation!
- I didn't have any problems; I'm a freshman and was awarded a fullseason ticket package.
- Cheaper and possibly arranging your section instead of being assigned when you pick up your tickets
- the times that people could pick up thier tickets could include a smaller group of people so that the lines weren't so long
- Does it really cost UGA \$8 to proccess something online? Probably not. That whole extra fee was ridiculous.
- I read in the R&B that transfer students have a difficulty in getting tickets because their transfer hours are not recognized...so a junior has to start with a freshman standing...this does not affect me, however, as I go with my □□brother to the games and he purchases them in bulk before the season starts as he is an alumni.
- not everybody who entered the lottery got tickets and most peoplewho got them got full seasons
- it could be more publicized

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- drop the paper tickets and use Auburn's method of student id cards for entrance into the game.
- the number of hours used to determine eligibility should be the total hours earned and not just university hours. The current system punishes transfer and grad. students.
- A lot of students missed out on their opportunity to get tickets this year because the deadlines were not well known. Email the calendar of deadlines to make things better.
- Make the purchasing process itself less confusing and easier
- Mail us our tickets.
- The purchase of tickets, if at all possible, should be during the school year, so that there are reminders everywhere to do so.
- More windows available, perhaps at an entirely different location.
- I think a reminder email should be sent closer to the day of purchase and not 3 months before the tickets can be bought.
- Make it easier to sign up online. Right now the process is confusing.
- go back to the way it was...people forget to do it online in the MIDDLE OF THE SUMMER
- I was unable to purchase tickets because the opportunity window was so small and I had no prior notification that that was when they were for sale!

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- reminder sent to all UGA students by email
- A lot of people were too ignorant to read the e-mails they received explicitly describing how to order tickets. A few more e-mails may stop those people from whinning.
- Make it more clear that there is a deadline for purchasing tickets!!!!
- I like it because you have to put forth effort to get them! and freshman got full season!
- Send an e-mail to all students to make it aware to them how the process of obtaining tickets works.
- Freshmen in general were not really told when to register for tickets
- A lot of people did not get tickets because they did not know that we had to sign up online. There should have been another day available to register for tickets for people that forgot or did not know.
- Just open all the ticket booths in Stegeman for shorter lines
- Make the registration time longer than a day
- I didn't get tickets this year because I'm only part-time. I wish I could have gotten them!
- There were some computer glitches, but overall I thought the process was pretty smooth. I think that an advisory e-mail regarding the dates to pick the tickets up at the colliseum would be helpful.

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- By being forced to use your myID number instead of your social security number added difficulties.
- the way they determined "senior," "junior," etc. status was completely unfair. i think it penalized the students who worked hard to study abroad or get AP credit. i understand that they do not want to punish kids who did not have as many opportunities in high school, but take, for example, my case: i entered in fall of 2002, and i'm graduating in the spring--right on time. i did not get senior status, however, because of my time spent studying abroad (my credits were seen as transfer credits). i will not have another chance to be considered a "senior." i think they should give students priority in terms of how many years they've been at the university (within a certain limit, i guess).
- Remove online registration for tickets.
- I was told by my orientaion leader to sign up for tickets starting august 11th... but i was not told that the deadline was the following day (the 12th).... so i went to sign up on the 12th at 6 pm... and the deadline was at 5:00... so i was very upset. I think that freshmen should be informed more professionally/officially about the ticket process... instead of relying on the orientation leaders... because some of the Orientation Leaders didnt even tell their students. Also, students should be told that if they want to get seats in the same section as their friends, they should stand next to them inline when picking up their tickets. Even though most people don't sit in their assigned seats, it is still much better not having to worry that u will be turned back from sitting where u want to on game day. Sometimes the ushers actually do their job and turn students back.

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- some of my friends didn't get tickets because of problems with the web-site or their computer and i don't think it is fair for them to not be allowed to re-submit their stuff
- opening more windows for ticket pick up would have made my wait less than an hour and a half
- they should make it clearer how to purchase tickets because i didn't get any this year because i didn't know how to.
- explain to students before they register for away tickets what the criteria is. also the online service fee is ridiculous. i would have been pleased to go stand in line to scan my card rather than being charged a fee to use the online site because i was forced too. also, all hours should be counted regardless of if they were earned at UGA or not.
- the way "away games" are distributed
- Stupid students should be advised to check their email and the UGA website to be more aware of whats going on.
- I think that the University should give students a larger time slot (an extra week or so) in which to purchase tickets due to the fact that students were busy, forgot, didn't have the money at the time, etc.

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- I think that students should be allowed to purchase tickets for parents or someone else so that they don't have to go alone to the game!
- No reminders or anything was sent out and I missed the deadline and have no tickets!!!!!!!!!!!!!!!
- I think the picking up process could be better planned. It is just mass chaos those few days of picking up tickets and how long you have to wait in line is just crazy.
- Scan ID Cards
- more e-mail reminders of the procedures and when students are required to fulfill them
- Dont make sign up in the summer, I was camping and couldnt sign up for them at the time.
- Make the uga id your football tickets.
- Get the information about how to order tickets, when each step of the process is due, and what students should expect more out there and more obvious.
- please give better notification of procedure and deadlines
- It needs to be clearer on the website and should not be by hours at UGA, but total college hours

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- forum for sell/buy to avoid scalping
- Transaction fee? Come on, as if we don't pay enough already. And having the sign up online was more of a hassle than going to get our student ID scanned. The old way was better.
- Get more information out about the student ticket packages. I am a freshman this year, and I had no idea that students were offered a package until the date of the first game. So my suggestion is to get the information more publicized.
- put the tickets on-line! so that no one will miss class or stand in the hot sun all morning. also, send out reminder e-mails to students of when to buy them
- the online sign up should be moved to the spring while students are still in classes. Also, away games should be given on a combined uga gpa, total hours(including AP etc).
- Send reminders to all students ONE WEEK before registration starts (at the most).
- The online process is confusing. Many people, myself included, thought they purchased tickets only to find out later that it hadn't gone through.
- It is hard to find tickets to away games. It would be great if something could be done to make that easier.
- Yes, I paid for my tickets, received a confirmation e-mail and then I received an e-mail 2 weeks later that my tickets had not gone through and I had to go through this process all over. I was not eligible for away games, that I would have got had they not screwed something up. I know I am not the only one either. Now I am not able to go to GA FI b/c I cannot afford a ticket. I also, think that students with higher academic standing should get priority on tickets. If we work hard we earn that game, b/c we add to making the University better.

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- paper tickets unnecessary, it's most cost-effective and least time consuming way
- Pickup was at 8am on the day classes started. That sucked. What about those of us who had classes at 8? Or hell, even 10? We certainly waited in line that long... Is there any way to break up the pick-up process, or at least not do it on a class day?
- More web access.
- Eliminate the physical pick up of tickets at Stegmon and mail tickets to student after online raffle.
- The on-line process was very confusing. I think it could be more effective if it was explained more clearly of how to order tickets on-line. Plus, the cost of the tickets was way too much for students.
- I DON'T THINK THAT IT SHOULD BE FIRST COME, FIRST SERVE AT THE TICKET BOOTH BECAUSE I HAVE 8AMS AND COULDN'T MAKE IT EARLY TO GET GOOD SEATS.
- reminder emails, a more efficient system with clear communication as to how to properly order the tickets
- I do not think the tickets should be purchased on line. People forgot the deadline, or they just had problems with the online system

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- Have more people working so more booths could be open
- I think the communication could be a lot better. Over the summer a lot of upper classmen were not able to get tickets because they did not receive an email. Upperclassmen should be able to buy tickets before the school year is over. The communication between is not that great between the University and upperclassmen.
- If we are going to do it online, then why don't we do it before the end of spring semester so that nobody forgets while away for the summer? It makes too much sense!
- The online part worked, just maybe do it later in the summer
- Have the students do the ticket signup in the Spring semester instead of over the summer.
- UGA needs to send out a reminder email because I completely forgot.
- Make online purchasing easier to understand.
- more email reminders... at least one besides the ONE in May.
- I think there needs to be more publicity of when students can sign up, especially to incoming freshmen.
- I personally preferred the old method of buying tickets. I think it's ridiculous that they charge you a service fee when you have no other option. Maybe if they had both options open it would be better.

(Continued)

- Many people did not know whether or not their orders were finalized and ended up not getting tickets. It was kind of confusing.
- allow the option to have tickets mailed for an additional amount
- the lines are ridiculously long, there has to be a better way, i liked Auburns methods of just scanning the student ID.
- They should just email the tickets or have an online print out process. The standing in line was just insane. A reminder email would have been nice as well.
- There should be no problem for people to pick up their friends' and significant others' tickets for them as long as they have ids!! Better yet, why don't you guys mail them to us? After all, we paid you, so why don't you do your part and mail the tickets out. Walking to the Colesium is so archaic.
- Yes---if you're going to do it online, please send out a reminder email, as so many students were unaware of the date and missed sign up.
- Have sign up during spring semester. First and second year grad students should have higher seniority (even if only have accumulated 24 hrs credit)
- More e-mails : reminders of the upcoming date, receipt upon payment, reminder of deadline (last day) if not yet purchased. Could have been ALOT more proactive.

(Continued)

- actually tell people how to purchase them at least a month ahead of time
- Summer registration for football tickets decreases the amount of □□ tickets bought by students. There is a large population that didn't get tickets, many times more than last year, and still people only got half packages. The Athletic Association is trying to decrease the number of students that buy tickets so they can sell them for a much greater price.
- assign pickup times (last name r-z 12noon to 4 pm etc.) to reduce lines and give people with more hours better tickets
- I know a bunch of people who didn't get tickets because the only email indicating how to do so was sent out months in advance. I happened to write it down on my calendar, so I knew when the right day was. But if you didn't write it down, then there was no way you would know about it.
- i know a lot of people (including myself) that did not receive tickets because something was wrong with the website. i prefer purchasing tickets directly at stegman
- Stop the damn service charge... and if not, let it be known that □□ "scalping" is not more than \$8 a ticket, since we technically paid \$9.33 for each.
- Freshmen should be given a bigger time window to order tickets

(Continued)

The Task Force on General Education and Student Learning has recommended that in order to show better grade differentiation in the classroom and to provide a more challenging learning environment we should implement a “plus-minus” grading system across the University. If the university were to institute a plus-minus grading system, do you think the system would show better grade differentiation in the classroom and provide a more challenging learning environment?

Choice	Count	Percentage of Sample Answering	Percentage of Sample Asked	Percentage of Total Sample
No opinion	49	9.0%	8.9%	8.9%
No	292	53.4%	53.0%	53.0%
Yes	206	37.7%	37.4%	37.4%

Student Government would like to work with news agencies to provide you with a free newspaper (available in dispensers throughout campus). If provided, would you take advantage of the free service?

Choice	Count	Percentage of Sample Answering	Percentage of Sample Asked	Percentage of Total Sample
No opinion	12	2.2%	2.2%	2.2%
No	45	8.2%	8.2%	8.2%
Yes	489	89.6%	88.7%	88.7%

Which paper would you be most interested in receiving?

Choice	Count	Percentage of Sample Answering	Percentage of Sample Asked	Percentage of Total Sample
Atlanta Journal Constitution	265	48.9%	48.1%	48.1%
NY Times	127	23.4%	23.0%	23.0%
USA Today	114	21.0%	20.7%	20.7%
other:	36	6.6%	6.5%	6.5%

Which paper would you be most interested in receiving? - other:

- Wall Street Journal
- anything not so damn liberal
- Washington Post
- Athens BAnner Herald
- Wall Street Journal
- Wall Street Journal
- Wall Street Journal
- Wall Street Journal
- Wall Street Journal
- WSJ
- Toronto Star
- Christian Science Monitor
- Tifton Gazette
- WSJ
- wall street journal

Which paper would you be most interested in receiving? - other: (Continued)

- none
- Mad Magazine
- BBC World News
- Wall Street Journal
- Tampa Tribune
- Athens banner herald
- Wall Street Journal
- Wall Street Journal
- WSJ
- LA times
- none
- Wall Street Journal or Washington Post
- bbc or nytimes
- Wall Street Journal
- none

Which paper would you be most interested in receiving? - other: (Continued)

- Athens Banner Herald
- Red and Black
- all of the above
- Washington Post

In order to compare student value of this service with the value providers are placing on this service, what would the annual financial value for this service be to you?

Choice	Count	Percentage of Sample Answering	Percentage of Sample Asked	Percentage of Total Sample
\$5	124	24.8%	22.5%	22.5%
\$10	82	16.4%	14.9%	14.9%
\$15	52	10.4%	9.4%	9.4%
\$20	70	14.0%	12.7%	12.7%
\$25	47	9.4%	8.5%	8.5%
\$30	45	9.0%	8.2%	8.2%
\$35	13	2.6%	2.4%	2.4%
\$40	16	3.2%	2.9%	2.9%
\$45	10	2.0%	1.8%	1.8%
More than \$45	40	8.0%	7.3%	7.3%

Would you be interested in participating in a legal campus-wide file sharing program where you could purchase songs at a discounted price?

Choice	Count	Percentage of Sample Answering	Percentage of Sample Asked	Percentage of Total Sample
No—I already pay for another service	34	6.3%	6.2%	6.2%
No—I use another service provider and do not pay a fee	136	25.1%	24.7%	24.7%
No—I'm not interested in downloading music on my computer	124	22.9%	22.5%	22.5%
Yes	248	45.8%	45.0%	45.0%

Each college at the University of Georgia has specific representatives known as Senators, and each of the colleges are allotted one senator for every 1000 students in the college. For example, Franklin College of Arts and Sciences currently has 15,000 students enrolled, and therefore has 15 students elected to represent Franklin student concerns. What college are you in?

Choice	Count	Percentage of Sample Answering	Percentage of Sample Asked	Percentage of Total Sample
College of Agricultural and Environmental Sciences	10	1.9%	1.8%	1.8%
Franklin College of Arts and Sciences, Terry College of Business	318	59.3%	57.7%	57.7%
College of Education	67	12.5%	12.2%	12.2%
College of Environment & Design	4	0.7%	0.7%	0.7%
College of Family and Consumer Sciences	18	3.4%	3.3%	3.3%
Warnell School of Forest Resources	3	0.6%	0.5%	0.5%
The Graduate School	9	1.7%	1.6%	1.6%
Grady College of Journalism & Mass Communication	26	4.9%	4.7%	4.7%
School of Law	2	0.4%	0.4%	0.4%
College of Pharmacy	1	0.2%	0.2%	0.2%
College of Public Health	8	1.5%	1.5%	1.5%
School of Public and International Affairs	54	10.1%	9.8%	9.8%
School of Social Work	7	1.3%	1.3%	1.3%
College of Veterinary Medicine	1	0.2%	0.2%	0.2%
Other	8	1.5%	1.5%	1.5%

What concerns would you like your Senators to address?

- test
- Food plans, why cant since a large amount of students commute and it is difficult to get on and off of campus, why cant there be a lunch plan??
- Issues for commuters, professor approachability and availability
- Racism and segregation more on campus activities
- Racism and segregation more on campus activities
- Bus stops. I think that they need to have more bus stops in the N08 lot, since the lot is quite large.
- Don't let Terry College demolish Denmark Hall.
- i have no complaints right now:) everything is great
- None
- More student surveys on the policies that affect all of us (i.e. make UGA a more democratic place for students, not just a representative based structure)
- the ridiculous football ticket/ugaid to get into the game
- Scholarship funds availability for those majors w/in SPIA where education abroad would make a significant impact (for example, □□those intending to study through the doctorate level - eventually)

What concerns would you like your Senators to address? (Continued)

- number of classes allotted to spia
- number of classes allotted to spia
- better advisements for students who are pre-business and in the franklin college of arts and sciences.
- If a plus-minus system were to be implemented, I think it would be important to begin with lower level classes the first year (1000 and 2000-level), followed by 3000+ the second year. This would be because upperclassmen, who have already taken the "easy" classes, may be at a disadvantage. If an older student makes all "minuses" but does not have the "pluses" from earlier courses during their freshman/sophomore years, it would be a disadvantage. In other words, I think some sort of tapering system should be considered -- not just all of the sudden doing plus/minus.
- If possible, seeing if more classes could be offered once a week later in the evening. I know there are some now, but more would be nice.
- Advising and the fact that many times students are not able to take upper level classes that would interest them because they are stuck with requirements for too many lower level electives.

What concerns would you like your Senators to address? (Continued)

- The dilapidated state of the fine arts building.
- I am adamantly opposed to the plus/minus grading system. I am an A+ student but receive no reward under that system for receiving a four 100's in a semester, while I am hurt for receiving a 93 in one class. Either add an A+ to the scale or get rid of the A-.
- The dropping/picking up of students in cars, which stops up traffic. Maybe there could be a designated place (i.e. behind the SLC), for students to pick up/drop off carpools. This would cut down on time and traffic.
- budget cuts, lack of teachers and classes
- asking why the teachers tell you approach and predict one thing and then switch it up
- Anything. I don't think anyone knows what they do.
- The concern that teachers have for students. In Consumer Economics, I felt that my grade was not as important as me actually learning the material. In Terry, the teachers do not seem to care. You get the grade you earn, without any extra credit, etc. Also, Michael Adams should be fired for being a JackAss!!!
- Why does Grady never get any recognition for being in the top five journalism and mass comm programs in the nation, while Terry is (only) in the top 20 or 50 and gets tons of credit and is seen as the pinnacle school on our campus? We're journalists, let's get some positive PR going for our college.

What concerns would you like your Senators to address? (Continued)

- ability to get into the business school
- Ease of getting Political Science and/or International Affairs courses. It's a lot harder than it should be.
- improving science buildings, updating classrooms to make attending class more pleasurable
- campus sustainability
- The needs of commuter students.
- Involving EVERY college, and not just those that pertain directly to SGA
- general representation, in respect to views on football ticket purchases and any other use of money
- post-football games the campus being TRAHSED alternative and more flexible on campus meal plan options
- I AM a Senator. :)
- Admissions standards for Grady
- There should be more intro. POLS 2000 classes. I find it rediculous that I have a 3.65 GPA and still might not be able to graduate with my desired major.

What concerns would you like your Senators to address? (Continued)

- overfilled classes, not enough room to take exams (i.e. the Biology bldg.), being a senior and still having 200+ students in a class, not enough interaction between faculty and students
- I would love to see a program like the Blue Card program that included more than multi-cultural activities. If there were an incentive similar to the Blue Card program's, more people would come to guest lecturers and speakers.
- None
- Getting acceptance and rejection letters out faster for students applying to the program.
- Getting into Grady Journalism School
- I would like the Hugh Hodgson School of Music building to have wireless capabilities. It is extremely inconvenient that I can not get online in my school's building and I have to go across campus to the SLC.
- N/A
- real ones, not just easy resume builders. How about better and smaller classes. A better priority system for classes.
- a lack of Computer Security courses and related material in the current curriculum of Computer Science Majors.

What concerns would you like your Senators to address? (Continued)

- Not really sure yet.
- The difficulty to register for classes because of too much demand for certain Political science classes
- I honestly don't think Senators do anything except be figure-heads
- Seating on East Campus (Benjamin Sermons)
- none come to mind
- N/A
- I wasn't prepared to answer this. I have some ideas, but they won't fit here.
- That HORRIBLE SMELL ON EAST CAMPUS!!!! Some people say it's sewage. That's exactly what it smells like!! I pay too many student activity fees to have to smell raw sewage during Tennis Class!!!!
- general representation of all issues
- I can't think of any at the moment.
- small graduation ceremonies for each individual school within a department
- the low number of admissions to the college, when Georgia is so desperate for teachers

What concerns would you like your Senators to address? (Continued)

- Ways for new students to the college to get acquainted and learn more about resources available.
- The administrations lack of planning for Tate 2. The road congestion caused by the numerous construction projects going on.
- Parking should be more accessible to commuters (those who have to drive to get here) than in state dorm residents.
- The above topics sound pretty good. The newspaper, the football tickets, the download server.
- Upgraded signage at crosswalks, stringent enforcement of speeding near crosswalks, and improved education of the cross walk laws and rules.
- The one thing that irritates me are all the flyers around campus to 'recruit' students to become teachers. If you guys are going to try to get more students interested in the program than get rid of the 'high-demand' major stuff and all the loops that we have to jump through to get accepted.
- Free Parking should be allowed for mopeds
- Poor job aptitude that current Academic Advisors have. The services most advisors provide are not even worth their employment. They should eliminate those useless positions or reevaluate their duties.

What concerns would you like your Senators to address? (Continued)

- No concerns at this time
- not sure
- advisements
- More opportunities made available to freshmen once they get to campus. So many programs are highlighted during Orientation, but once freshmen get to campus they don't know how to go about getting involved. For instance, they don't when meetings begin for the activities that they want to become involved in. Having some sort of reference guide for freshmen or activities fair just for them as soon as classes begin would be very beneficial in getting freshmen participation to increase and a greater variety of students engaged as well.
- health insurance for graduate students, letting PhD students teach Master level classes rather than an University professor
- Work with the school to create more openings for Early Childhood majors. UGA students should receive priority over transfer students.
- None as of now
- The drinking age. I do not understand how I am old enough to be sent off to war to fight for my country, but I am not old enough to have a beer.

What concerns would you like your Senators to address? (Continued)

- I disapprove of the use of the Lamar Dodd School of Art for football game attendees. Art students use that facility all weekend to do studio work and should not have to compete for parking and use of the bathrooms with football fans. I'm sure there is a more appropriate venue for the fans, one which students do not need to have access to on the weekends. Thank you. I also find it to be disgraceful that UGA employees are forced to pay annually for parking and then are ticketed or towed if their vehicles are not removed from lots to make way for early tailgaters. I have noticed that these tailgaters do pay a fee to park, so why not use that revenue to defray the cost of parking for UGA employees, ESPECIALLY those who make less than \$20,000 per year!

What concerns would you like your Senators to address? (Continued)

- I'm a graduate student in Gwinnett, College of Education. I'm not sure I marked the correct answer in the last box. I am concerned that if Gwinnett campus becomes its own university that if I wanted to get my specialists/doctorate from UGA I would not be able to do it at Gwinnet campus.
- Fixing gaps between dual degrees.
- Change the Ag Hill bus route to go out to intramural fields. Orbit is usually full and a lot of us have to walk a long distance to our vehicles, not to mention having to cross College station road at 5:00.
- Kind of a general issue: is it possible to put the Bulldog buck slide things for your card on more vending machines? That would be awesome. And also, how about extending hours of the SLC?
- The discontinuation of the IPTT program.
- more motorcycle parking at the main library (north campus in general)
- more motorcycle parking at the main library (north campus in general)
- Quality of the education here at the University, there needs to be more rigor implemented in the classrooms, that way it is easier to filter out those less competent and thus providing a better education for those who actually care about education.

What concerns would you like your Senators to address? (Continued)

- Withdrawing our troops from Iraq regardless of consequences.
- Stronger wireless internet signal Computer Lab for English Dept. Congratulate on Great Advisement/ Mentoring System - works well, fast, helpful, accurate
- Tuition costs, football tickets (see above), better parking for motorcycles
- Not to implement the plus-minus scale. I have transferred from a university which implemented it and I do not think it provides a more challenging environment at all. The university was a private school and I actually believe the classes I am taking now at UGA are more challenging than the private school ones. What I think benefited me at my old university was the small class sizes. So I believe the Senators should address the issue of class sizes.
- to have the College of Family and Consumer Sciences name changed to Human Sciences like other universities have done
- Nothing comes to mind...
- Art courses for Franklin students.
- I would love if the teachers would be more qualified... my current INTL teacher gets nervous when talking to us students and simply stands there talking during lecture... no visuals are used... so it is hard to know what is important. Therefore, the lecture is hard to follow as we simply cannot write down everything she says.

What concerns would you like your Senators to address? (Continued)

- Parking is nuts!
- Funding / recruiting of new students.
- The "Evangelists" at the Tate Center! How are people allowed to that there anyway? They annoy EVERY student. Not even conservative Christians agree...They need to go!
- I would like to address the fact that I have still no idea what the fuck a senator does besides sit there and act pretty.
- The task force on Education is trying to take away Tues and Thurs classes. This would make it impossible for non traditional students to attend classes. Most of us can attend only because of this flexibility.
- -difficulties getting into required classes in SPIA (possibly due shortage in professors) -also many SPIA students I have talked to (as have I) have complained that experiences with advising have hit very low below my expectations. I have found that some advisors are short with me and show indifference toward my aspirations
- Correct allocation of funds. I don't think that the money that the University brings in is used correctly all of the time
- Our college is very very large, made up of several different schools. Each of these schools has its own needs and agendas. I don't know if the senators are balanced by school within Franklin, but I think it would be great if they were. I can't ask a senator to consider something I need as a music major if he or she is involved largely with the College of Education.

What concerns would you like your Senators to address? (Continued)

- I'm not sure
- less homework! teachers are crazy!
- availability of classes
- I was unaware we had any to begin with. How about the no fume hoods during football games? Or the no parking for people to come on campus and do their research during football games? What is valued at this university...academics or athletics?
- Increased emphasis on career networking.
- Review teachers with poorly performing pupils; say one teacher has a class average of 2.5 while the course average is 3.5, see what can be done about it. (Perhaps a more uniform grading system, if infact it is not just a result of a class full of poor students).
- lack of classes for high number of students
- More affective TAs. Half of them hardly speak English, making it extremely hard to understand. When questions arise in class, they don't understand the questions in order to answer them correctly.
- Providing comprehensive training to faculty and grad students on teaching methodology. Most don't have a clue about effective teaching techniques and proper use of software, with misuse of powerpoint being the prime example. More use needs to be made of service learning techniques, in every department. Lobbying for better pay for student employees and graduate assistants. Cheaper parking permits for students.

What concerns would you like your Senators to address? (Continued)

- None at the moment.
- Low earnings for the staff that provide the support for quality education
- specifics that relate to the school and programs such as are listed above
- we need more bike parking
- Our professors need higher pay. Stop cutting programs in the smaller departments, like art. Hire more doctorate professors rather than T.A.s
- none.
- Smaller class sizes and more buses to go from north campus from the College of Ag and Env Sciences on south campus.
- It would nice if the dining halls were open longer. I walked to snelling on friday only to discover that it closes at 2:30 in the afternoon. That seems pretty early. Other halls aren't even open during the weekend.
- I do not like the change from 12 units to 14 units to receive Dean's list or Presidential Scholar. I believe that it should only be 12 units.
- Liberal Bias amongst Political Science professor or in general, professors that badger students, intimidating them by loudly proclaiming their political views.

What concerns would you like your Senators to address? (Continued)

- Issues for commuter students, especially with gas at \$3/gallon
- GRADING OF LABS AND FAIRNESS OF LABS THEMSELVES.
- Graduate Student Health Insurance
- Don't care
- lack of classes offered to students each semester.
- The problem of not having enough teachers so early childhood education is very hard to get into
- numerous
- More honors classes for the honors students
- In regards to the free newspapers on campus, I am STRONGLY opposed to using student fees towards this. Last year the Residence Hall Association investigated using a pilot program in the halls. My concerns are that the papers would create more mess on campus (already a major problem with the Red and Black) and do not make financial sense. For instance, a student who lives off-campus and does not have class on-campus (student teaching) or on particular days of the week would still need to subscribe to a news service so they could get the paper. Secondly, many news agencies are shifting operations to the internet, where the news is free and more environmentally-friendly. Third, there may be a shortage of papers at specific locations on campus--leading students to have to subscribe to a newspaper anyways due to fluctuating supply. Thanks for all your work!

What concerns would you like your Senators to address? (Continued)

- the underage drinking problem in Athens and the ease of using fake ID's downtown it has gotten ridiculous and someone should take a stand on it.
- that you can only take art as an art major
- football registration, football ticket scalping, parking
- not sure
- The advisors be more involved, in helping a student pick classes.
- Cost of parking
- none as of right now
- ways to make SGA a legitimate power on campus. Currently they it doesn't seem to represent the student body or have much power in decision making on campus
- more in-depth advisement
- I believe the on campus parking priority system is illogical. I do not understand why undergraduate campus residents have a higher priority than undergraduate commuters to receive on □□campus parking spaces (other than those near campus housing). These students have easy access to UGA system buses and a close walking distance to their classes, why do they also need on campus parking spaces? Students who cannot (in my case) or choose not to live on campus must deal with the time consuming and not always reliable Athens Transit as our only way to get to campus.

What concerns would you like your Senators to address? (Continued)

- Graduation requirements and cross-department communications
- The Budget and pedestrian safety (we have none on this campus!)
- n/a
- I don't even know who the Senators are. Perhaps the first concern would be to make yourselves visible in your colleges!
- Just let us know that they exist every once and a while and not just show up for an election.
- having Aderhold parking lot open at 4:30 (it opened at this time last year, but was switched till 6:00 this year) to accommodate for night classes. Public busses do not run at 8 when the classes are out.
- I have never seen my senator actively do anything for, or within the departement. Also there are no elevators at all in Balwin hall, the main building for international affairs, now how are students supposed to go to class if they are disabled? Instead of spending money you raise on t-shirts and stuff like tailgate with the team, why don't you focus your efforts on bettering the educational opportunities of all students at UGA.
- I would like to hear from my Senators, and I would like to see them fight for greater class availability within SPIA. I am at this University to learn, and I am limited by SPIA to the number of classes I can take. Fight for the students guys.

What concerns would you like your Senators to address? (Continued)

- the fact that people have 2 majors and might be in 2 separate colleges.. please fix your survey because it's flawed

What year are you at the university?

Choice	Count	Percentage of Sample Answering	Percentage of Sample Asked	Percentage of Total Sample
Freshman	159	29.1%	28.9%	28.9%
Sophomore	103	18.8%	18.7%	18.7%
Junior	126	23.0%	22.9%	22.9%
Senior	96	17.6%	17.4%	17.4%
Graduate	42	7.7%	7.6%	7.6%
Professional	5	0.9%	0.9%	0.9%
other	16	2.9%	2.9%	2.9%

What year are you at the university? - other

- second degree
- second degree
- Alumni
- Alumni
- Alumni
- 2nd bachelor's
- Freshman with 39 hours
- 4th year junior
- 2nd degree
- sixth
- sixth (undergraduate)
- Second Degree
- Staff

Where do you live?

Choice	Count	Percentage of Sample Answering	Percentage of Sample Asked	Percentage of Total Sample
On Campus	230	42.1%	41.7%	41.7%
Off Campus	316	57.9%	57.4%	57.4%

Is your place of residence:

Choice	Count	Percentage of Sample Answering	Percentage of Sample Asked	Percentage of Total Sample
Georgia	488	89.5%	88.6%	88.6%
Another State	55	10.1%	10.0%	10.0%
I am an international student	2	0.4%	0.4%	0.4%